

Online Youth Directory



Service / Program Details

Please find below details required for each service/program your agency provides for young people (aged 10 to 25) in the Outer East (for people living/working/studying in Knox, Maroondah or Yarra Ranges). This information will be made available on the No Wrong Door youth service directory. To ensure we present correct information, would you please complete the following information, and return to the project team as listed below.

Service Name			
Service address			
Suburb		Postcode	
Phone		Fax	
Email			
Website			
Minimum age		Maximum age	
Client target group			
Geographical boundary			
<input type="checkbox"/> Knox <input type="checkbox"/> Maroondah <input type="checkbox"/> Yarra Ranges			
Operating hours			
Drop in service	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Outreach (visiting)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Outpost (satellite office)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Service description			
Service participation length			
Service participation type	<input type="checkbox"/> Voluntary	<input type="checkbox"/> Other: _____	
Secondary consult	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Service staff profile (number of staff)			
Service staff languages			
Interpreters available / cost?			
Service specific exclusions			
Service end date (If no end write 'ongoing')			

Who can refer	<input type="checkbox"/> Self Referral <input type="checkbox"/> Parent/Guardian <input type="checkbox"/> Other service <input type="checkbox"/> School	
Service mode of referral (circle as appropriate)	In Person / Phone / Fax / Email / Letter	
Service point of intake		
Service cost		
Service disability access	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Public transport information		
eReferral Option	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Emergency Referral Intake Process	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Service Facebook Address		
Service Twitter Address		
Service Type	<input type="checkbox"/> Individual <input type="checkbox"/> Group	
Agency Name (e.g. EACH, Anchor)		NWD Agency ID
Service category Tick boxes that apply for service/program		
<input type="checkbox"/> Accommodation and housing (1) <input type="checkbox"/> Alcohol and other drugs (2) <input type="checkbox"/> Cultural and linguistically diverse (CALD) specific (3) <input type="checkbox"/> Carers support and respite (4) <input type="checkbox"/> Counselling (5) <input type="checkbox"/> Disability (6) <input type="checkbox"/> Domestic violence and sexual assault (7) <input type="checkbox"/> Education (8)		
<input type="checkbox"/> Employment (9) <input type="checkbox"/> Family (10) <input type="checkbox"/> Financial and material aid (11) <input type="checkbox"/> General health (12) <input type="checkbox"/> General youth (13) <input type="checkbox"/> Indigenous specific (14) <input type="checkbox"/> Legal (15) <input type="checkbox"/> Mental health (16) <input type="checkbox"/> Same sex attracted & gender diverse (17) <input type="checkbox"/> Sexual health (18) <input type="checkbox"/> Young parents (19)		
Service response (As per No Wrong Door scales)	<input type="checkbox"/> Emergency (0) <input type="checkbox"/> Crisis (1-3) <input type="checkbox"/> Intervention required (4-7) <input type="checkbox"/> Information and advice (8-10)	
Service information viewable to: (The website has capacity to filter details depending on the audience)	<input type="checkbox"/> Young people <input type="checkbox"/> Parents and caregivers <input type="checkbox"/> Service professionals <input type="checkbox"/> Schools and education providers	

Please return this completed form to:
No Wrong Door
Yarra Ranges Youth Services
PO Box 105
LILYDALE VIC 3140
or use the reply paid envelope
included

For enquiries please contact
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