




Emergency	Crisis			Intervention required				Advice		
0	1	2	3	4	5	6	7	8	9	10
Medically compromised	Social isolation			Poor computer literacy				Everything okay, no concerns		
Injured	Major drug and alcohol concerns			Early school leaver (16-21). No Year 12 equivalent				Seeking resume writing skills		
Attempting to kill self currently	Ongoing medical treatment due to victim of assault			Mental health concerns prohibiting work				Seeking further professional development		
Unable to make decisions to keep safe	Expressing suicidal thoughts			Unpaid work trials				Unhappy with job provider		
Inability to function	Anger management issues							Seeking further training opportunities		
Homicidal	Repeat offender		First time offender	Location provides transportation concerns						
Immediate danger to others	Homeless - sleeping rough in vehicle/outside			Low level literacy						
Immediate danger to self	Homeless (secondary) - couch surfing							Concerns about workplace conditions		
				Physical, cognitive or other medical concerns prohibiting work						
				Experiencing workplace bullying or harassment						
				Under 21, no drivers license						
				Victim of unfair dismissal						
				Experiencing unsafe work practices						
								Limited income to support needs		
								Wants to explore trade, has not completed pre apprenticeship	Wants to explore trade, has completed pre-apprenticeship	
				No drivers license or access to vehicle for 120 hours						
				Oct-13				   <p>No Wrong Door is a Youth Partnerships project funded by the Department of Education and Early Childhood Development</p>		
Service response	Service response			Service response				Service response		
Call 000				Centrelink						
				See Mental Health Scale				High School Careers Team		
	See Legal Scale			Outer East Youth Connections				Apprenticeships Centre		
								Financial Services		
				Training Provider (TAFE, community college)				"Stream 1" limited JSA service (Refer through Centrelink)		
				L2P Driving Program						
				See Legal Scale						
				Relevant Union representative						
				Job Service Provider (JSA streams 1-4)						
				Disability Employment Service (DES)						